



**29<sup>th</sup> March 2023**

**1: 00 PM**

### **Internet Banking Update**

We have introduced the Internet Banking platform to replace the Web Portal and have been availing services in phases. The initial services, which include checking balances and access to mini statements, have been available. Moreover, members can now access their transactional statements on the platform.

As it is a completely new platform, first time use requires self-registration. Click on the link <https://msasa.stima-sacco.com/#/> and follow the guidelines outlined below:

1. First click on the **SELF REGISTER ICON** and Register.
2. Ensure that all details are well input and are the same as the one you had first registered with the Sacco.
3. Ensure you input the OTP sent to you via the SMS.
4. A default Password will also be sent via SMS.
5. Set up the Security questions and then use the **DEFAULT PASSWORD** as your Current Password and change your password {new & confirm must match} to one you can always remember.
6. Finally, Password length should be a **minimum** of 8 characters and must have at least: 1 upper case, 1 lower case, 1 digit & 1 special character.

We thank you for choosing to bank with Stima Sacco.

**Corporate Communication**

**Ends**